



# SUPPORT FOR FAMILIES

INFORMATION ABOUT THE SUPPORT LAYERS AVAILABLE TO SUPPORT FAMILIES

Schools offer lots of support in many different ways. If you have any worries or concerns please speak with your child's class teacher. Arrange a telephone appointment or a meeting in school to chat about things informally. Depending on your concerns, the class teacher may suggest some of the following:

- Positive sticker chart
- Behaviour chart
- Behaviour diary
- Food/water diary
- Specific jobs for your child to do each day
- Discussion with the SENDCO ( person responsible for supporting children with different needs in school)
- Referral to school health – support from the school nurse

## Other Support For Families

Sometimes, school may suggest the following support and advice:

- Early Help Plan – family support
- Single Point of Access Referral
- Parenting Support Programme
- Speech and Language
- CAFCASS – Children and Family Court Advisory Support Service
- Social Care
- and CYPS – Children and Young People Support.

## What is Early Help?

<https://www.newcastle.gov.uk/services/care-and-support/children/getting-help-children-and-families/early-help-families>

Sometimes a member of the school's senior leadership team will be the lead person or it may be an appointed person from the local authority. Initially, you will meet, talk about and discuss the concerns that have arisen and a plan moving forward. Usually the team around the family (TAF) meet every 6 weeks to see what is working well and if anything needs to be followed up differently.

**TIER 1:**

Universal Services such as school health, GP and school.

**TIER 2:**

Target Support Services such as school counselling, parent/family support and early help.

**TIER 3:**

Specialist Services (multiple needs) such as intensive family support, specialist mental health support and learning disability support.

**Children's Social Care can be accessed between tiers 3 & 4**

**TIER 4:**

Complex needs, severe difficulties and child protection service.

## Websites for support:

<https://www.newcastle.gov.uk/services/care-and-support/children/getting-help-children-and-families/early-help-families>

<https://www.cafcass.gov.uk/>

[https://www.newcastle-hospitals.org.uk/services/NHCH\\_services\\_health-visiting-and-school-health.html](https://www.newcastle-hospitals.org.uk/services/NHCH_services_health-visiting-and-school-health.html)

<https://www.newcastlesupportdirectory.org.uk/kb5/newcastle/fsd/service.page?id=mFVoWHtuGLE&localofferchannel=7-8>

<https://cwrise.com/>

<https://www.newcastle.gov.uk/services/care-and-support/children/getting-help-children-and-families/community-family-hub>

<https://www.familylives.org.uk/advice/your-family/grandparents/kinship-care-grandchildren-coming-to-live-with-you/>

<https://newcastle.gov.uk/services/care-and-support/children>